

The Award winning 4 star deluxe Athena Royal Hotel hosted the Thomas Cook

Annual Supplier meeting on the 4th August 2006

Thomas Cook resort management review all Thomas Cook customer service questionnaires which they ask their clients to fill out on their return flight. This information is collated and then feedback on a monthly basis to hoteliers.

Clients are asked to score hotels on the following categories: Accommodation overall, reception service, cleanliness, restaurant efficiency, quality of food, choice of food, room maid service and finally room comfort.

Today Constantinou Bros Hotels were given their results and are pleased to announce they scored the following percentages for accommodation overall:

- The Athena Royal Beach scored 94%
- The Athena Beach scored 88%
- The Pioneer Beach scored 89%
- The Paphian Bay scored 79%

Mr Agathoclis Constantinou, managing director of Constantinou Bros Hotels said:

We have always recognised that the company's greatest strength is its people. Without our exceptional staff we would not have been able to achieve these fantastic scores. It was most gratifying to receive such high praise from Thomas Cook customers who have visited our hotel.